

ACI Infotech Salesforce.com Practice Overview

Delivering Customer Success Platform beyond CRM – The Complete Business Platform

Your Dedicated Team of Experts for Delivering Large Salesforce.com solutions worldwide

ACI Infotech is one of fastest growing Salesforce global partner with a successful track record in planning and delivering complex Salesforce.com projects, frequently involving multiple countries and with heavy integration requirements. We put strong emphasis on certification of our Salesforce.com consultants, bringing innovation and deep cross industry domain expertise to our projects. We also offer a culture of strong governance and project management in order to drive business success foreach of our customers.

All Salesforce.com services are provided through ACI Infotech’s Customer Experience Practice. Our collective workforce embodies the future of work and facilitates the close collaboration, knowledge sharing and seamless delivery that our Salesforce clients expect.

For clients looking to leverage the Cloud and Salesforce.com for specific business objectives, we also provide advisory services across all Industry verticals.



**Best Connected
CRM Experience**



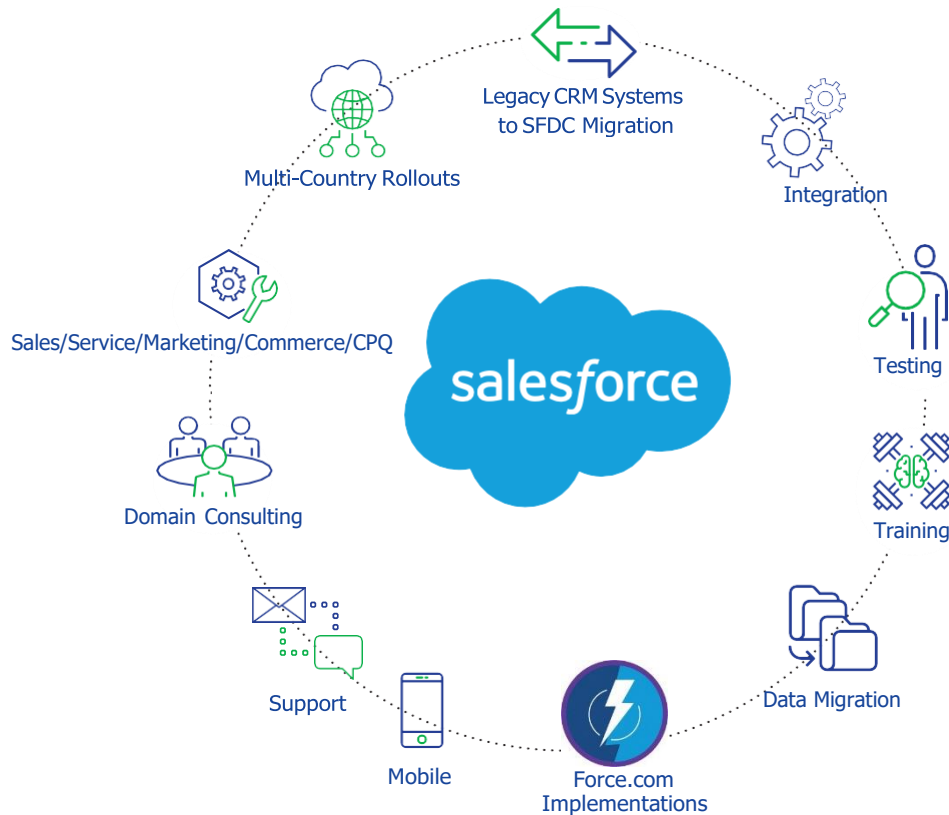
**Agile & Flexible to
Help Accelerate
Time to Market**



**Improved
Profitability**

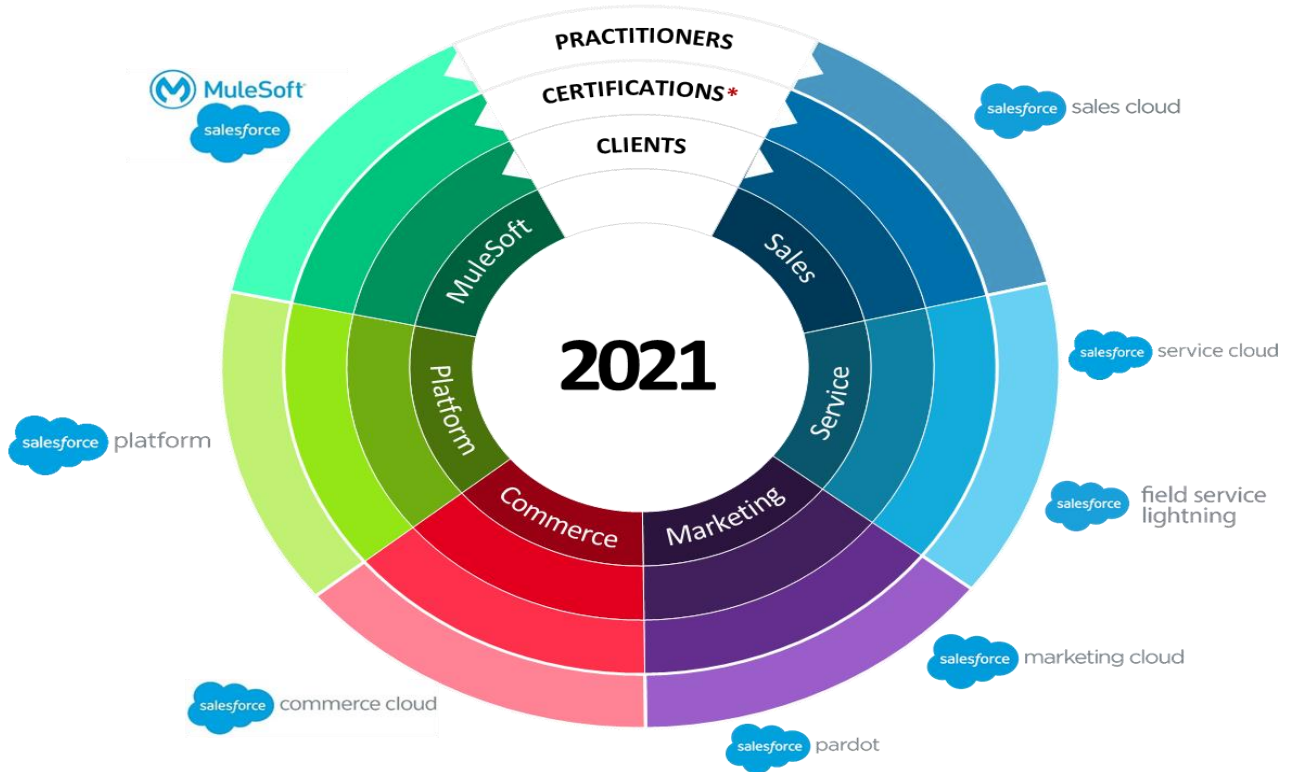


**World Class
CRM Platform
with Best of Breed
Ecosystem**



ACI Infotech's Salesforce.com Practice Highlights

- Salesforce global partner with a track record in delivering complex, multi-country, multilingual and multicurrency Salesforce.com projects involving integration with legacy systems.
- Fastest Growing Salesforce Practice - Implemented 25+ projects for 10+ Clients Worldwide.
- Strong domain expertise across all industry and technology sectors, including Cloud.
- Expertise in enterprise CRM and non-CRM applications on Force.com leveraging Apex Code, VisualForce and Other Salesforce technologies.
- Proficient in complex integration using SOAP, REST, Metadata APIs, ERP etc.,



Salesforce Practice Offerings

Advisory

- Build vs Buy
- Product evaluation
- Business case
- Process mapping and gap analysis
- CRM strategy and roadmap
- Application audit
- Design reviews
- Upgrade assessment
- Client CoE setup

Application Implementation

- CRM Implementation
- Application enhancement
- Application Integration
- Application migration
- Upgrade
- Application testing

Application Management

- Application management outsourcing
- Performance Optimization



About ACI Infotech

ACI Infotech is one of the world’s fastest growing digital professional services companies, transforming client’s customer experience, operating and business technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses to deliver results today that endure tomorrow.

Headquartered in Piscataway, New Jersey, U.S.

Learn how ACI Infotech helps clients lead with digital journey at www.aciinfotech.com or follow us @ACI Infotech.